ISO/SANS 9001:2015
Quality Management Systems
Increased globalisation has changed the way organisations conduct their businesses with increased complexities within the supply chain. The SANS 9001: 2015 version can assist organisations in overcoming these challenges whilst remaining relevant and competitive.

The most noticeable change to SANS 9001:2015 is its new structure which follows the same overall structure as other SANS management systems standards making it easy for businesses or organisations with multiple management systems to implement.

SANS 9001:2015 version is based on seven principles management principles, giving increased prominence to risk-based thinking. It helps address organisational risks and opportunities in a structured manner. It also puts greater emphasis on leadership engagement thus it has to form part of the organisational strategic plans.

**QUALITY MANAGEMENT PRINCIPLES**

SANS 9001 is a standard that sets requirements for quality management systems. It is based on seven quality management principles that will ensure your organisation or business is set up to consistently create value for its customers and improve internal management and operational processes.

The standard was originally developed for manufacturing companies and in particular companies producing intermediate products – however, it has since expanded into the service businesses and end-product manufacturers. SANS 9001 remains the largest third party management system certification programme worldwide. Its recent growth in the services industry has led to the many changes and adaptations to apply the standard. Development of industry specific quality standards and the current economic climate have resulted in the dynamic evolution of SANS 9001:2015.
**REQUIREMENTS AND BENEFITS FOR YOUR BUSINESS**

The standard has been updated to bolster requirements to help organisations deal with fast changing trends in customer satisfaction, supply chain management and leadership. The new version of the standard also emphasises a risk-based approach to quality management. The new requirements compel organisations to more proactive approach in applying continual improvements in managing the seven quality management principles.

The SABS conducted economic impact assessment to determine the benefits of the standard for our economy, prior to adopting and publishing as a South African National Standard i.e. SANS 9001:2015. Benefits from the assessment include:

- **Achievement of higher product quality** and integration of the different business functions
- **Overall efficiency in business and promotion of service excellence** in various sectors of the economy
- **Enhanced competitiveness** among organisations in local and international markets
- **Support of government imperatives to grow business process services.**

**ABOUT THE SABS**

The SABS is the service provider of choice for a seamless move to SANS 9001:2015. You can trust us to support you whether you are an entrepreneur, SMME, government organisation, large corporation or global organisation. We are the leading African standardisation body which actively conducts assessments to address how best to use standardisation activities to advance the social and economic well-being of South Africa in a global economy. We give a quality edge to organisations by providing a suite of conformity assessment services to ensure that all your testing, certification and training requirements are met.

The SABS has successfully worked with over 5 000 small to big companies nationally and internationally. The SABS is accredited by SANAS (South African National Accreditation Scheme) and recognised as a leader in quality assurance to provide SANS 9001 certification. SABS is the most prominent third party system certification body in the country and has years of expertise and a reputation of accuracy and reliability.
SOLUTIONS FOR SEAMLESS MOVE TO SANS 9001:2015

Every organisation is different, so the steps needed to adjust your management system are likely to be unique to your situation. However, here are some strategies to get you started on the move to the new SANS 9001:2015.

**STEP 1**
Buy a copy of SANS 9001:2015 standard from our webstore (www.sabs.store.co.za) or contact our Customer contact centre on 012 428 7911 or 0861 277227.

**STEP 2**
Familiarise yourself with the new standard and identify any organisational gaps which need to be addressed to meet new requirements.

**STEP 3**
Contact us to determine what appropriate training you and your team require to be able to move and maintain the new management system.

**STEP 4**
Once you’re confident your quality management system is updated and you’re ready for certification. Call the SABS and make an appointment for a Stage 1 assessment.

**NOTE:** A three year transition period from September 2015 to September 2018 has been set to allow organisations to upgrade their quality management systems to the new edition of the standard and seek certification to it. This means that after the end of 2018, a certificate to SANS 9001:2008 will no longer be valid.

TRAINING SOLUTIONS

The SABS has been providing training services over decades making us one of the world's leading providers of training and skills development. We have local and international accreditation to provide courses in subjects such as Quality Management System, Environmental Management System, Risk Management etc.

Our training solutions include tailored programmes below to help you with the change. The most recent information on dates of training, applications, costs and in house presentation is available on our website [www.sabs.co.za](http://www.sabs.co.za).

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<th>Tailored training solutions for clients previously trained on SANS 9001:2008</th>
<th>DURATION</th>
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<tr>
<td>Transition Programme A – Understanding the changes in SANS 9001:2015 with exam</td>
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<td>Transition Programme B – Understanding and Auditing the changes SANS 9001:2015 with exam</td>
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<td>Top Management Awareness: Risk Based Thinking in accordance with SANS 9001</td>
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<th>Tailored training solutions for new clients</th>
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<tr>
<td>Top Management Awareness: Risk Based Thinking in accordance with SANS 9001</td>
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<td>Shop floor Awareness</td>
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<tr>
<td>Introduction to SANS 9001:2015</td>
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<tr>
<td>Understanding and Implementation of SANS 9001:2015 (Module 1)</td>
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<td>Lead Auditing SANS 9001:2015 (Module 2) – from August 2015</td>
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<td>Risk And Root Cause Analysis based on SANS 9001, 31000 and 31010</td>
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